

To All Residents of the Jacksonville, Illinois Corporate City Limits

From time to time the City of Jacksonville issues Peddler Permits to various businesses who wish to offer their goods to the residents of Jacksonville by soliciting door-to-door. As an example, solicitations may include, but are not limited to, energy supply offers, solar energy supply, magazine subscriptions and safety products, etc. City Clerk Angela Salyer offers the following suggestions when approached by these solicitors:

1. You are under no obligation to answer your door or invite someone into your home. **FOR YOUR SAFETY**, do not allow any solicitor to enter your residence.
2. Should you wish to talk to the solicitor, first request to see their Peddler's Permit issued by the City Clerk's Office that identifies their Business Name, Date of Expiration, and a signature by City Clerk Angela Salyer.
3. If the solicitor does not possess a permit, ask him/her to leave and report them immediately to the City Clerk's Office at 217-479-4613 or to the Jacksonville Police Department's non-emergency number at 217-479-4630. Please provide as much information as possible so they can be easily identified within the community.
4. **VERY IMPORTANT:** Do not provide the solicitor with any legal, personal or official information or documents.
5. **VERY IMPORTANT:** Do not sign anything if you have any concerns. Any questions should be directed to the City Clerk's office during normal business hours Monday through Friday, 8:00 a.m. to 4:30 p.m.
6. At no time should the solicitor indicate that he/she is representing the City of Jacksonville or Ameren IL, or that they have an endorsement by the City of Jacksonville or Ameren IL. Solicitors of energy and/or solar supply are not representing the City of Jacksonville or Ameren IL, and have not been hired by Ameren IL to check or view your power bill. You are under no obligation to provide this information to the solicitor.
7. The City of Jacksonville has entered into an Aggregation Agreement with **CONSTELLATION ENERGY** to supply electricity at the lowest possible rate of \$0.1220/kWh to all Jacksonville households through December 2024. At no time will your rate fluctuate during this period. Energy supply solicitors may offer you a very low introductory rate, but that rate may increase or fluctuate during the term of the contract.
8. Solicitors are to be respectful and professional. Please report any concerns you have to the City Clerk's Office as soon as possible or you may reach customer service at Ameren IL at 1-800-755-5000.